



No Matter What Kind
of Help You Need
2-1-1
Can Help You Find It



Get info on health and human services, deal with a problem, discover options.

2-1-1 is the fastest and easiest way to get information when you need it. 24 hours a day, 7 days a week. One call gives you access to resources across your community, whether you need to get help – for you, for a family member or for a friend – or want to help. No more wrong numbers, no more wasted time trying to find the right person to call. A bilingual Information and Referral Specialist at 2-1-1 will help connect you to the service or information you need. Call 2-1-1 it's confidential.

Who does 2-1-1 help?

Everyone! Whether you need childcare for your child, find financial assistance for a utility bill, locate a mental health counselor to help you in a crisis or connect with any other kind of service, you'll find the answers you need by calling 2-1-1. Or if you are able to help others by donating your time as a volunteer, 2-1-1 is also for you.

Call 2-1-1 when you need to get connected or when you aren't sure where to start.

2-1-1

- ...is a resource for after school programs
- ...assists social workers, case managers and others with assistance for their clients
- ...provides information for those looking for basic needs, food, shelter and clothing
- ...offers child care information and resources
- ...has information on state provided children's health insurance
- ...has information and resources about disability services
- ...provides information on early childhood education programs
- ...connects individuals to employment services
- ...can help locate ESL classes
- ...provides parenting information and family resources
- ...provides resources for financial counseling and foreclosure prevention
- ...provides information on housing assistance
- ...has information about immunizations and other health needs
- ...can help locate literacy resources
- ...is a resource for companion animal spay and neuter services
- ...provides information about prescription drug assistance and discounts
- ...is a resource for recreation programs for all ages
- ...has information for seniors, activities, health, housing, delivered meals
- ...provides resources for substance and meth abuse
- ...provides information about specific support groups
- ...will make an appointment for free tax preparation for qualified individuals
- ...helps people connect with transportation assistance
- ...can help you find a tutor or mentor
- ...provides information for utility and rental assistance
- ...has information about veteran services
- ...connects people to volunteer opportunities
- ...has information on weatherization resources for homes
- ...can help find youth programs
- ...and other community services

Get connected. Get answers. Simply dial 2-1-1.

Callers outside the 2-1-1 dialing area or with cell phones that do not connect may call, 800-559-5590 or visit www.unitedway-weld.org and click on *Get Connected*.

For life threatening emergencies always dial 9-1-1

FAQ

What is 2-1-1?

An easy to remember phone number linking callers in need to available health and human service programs. From the single mother needing food for her children to the senior citizen looking for home care, United Way 2-1-1 brings people and services together.

What will United Way 2-1-1 do?

Deliver comprehensive information and referral services, free of charge to the caller, 24/7 by telephone and through the internet.

Efficiently connect people in need, for themselves or others, with more than 1600 health and human services, government agencies and community organizations. Information and Referral Specialists maintain a database of organizations and the programs/services they provide.

United Way 2-1-1 does not provide direct service in the forms of case management, counseling or social services.

Is United Way 2-1-1 a crisis hotline?

United Way 2-1-1 is NOT a crisis line. Individuals in immediate crisis should call 9-1-1 or the Suicide Prevention Hotline at 800-273-8255.

Who is eligible to call 2-1-1?

Any individual looking for information or assistance to identify the services best suited to his or her needs. Case managers, church leaders, employers, teachers, health professionals or other agencies calling on behalf of their clients, members, employees or students are also welcome to call.

How does 2-1-1 help the community?

2-1-1 offers tremendous economic benefits to our region, including reducing non emergency calls to 9-1-1 and identifying service gaps in the community. During times of disaster, 2-1-1 is a support to 911 who must concentrate on emergency calls.

How is United Way 2-1-1 funded?

Most of the funding will come from contributions to United Way of Weld County. Additional funds come from grants, municipalities, county and state contracts.

Is there another way to get information about available services?

United Way provides an online directory of health and human services available in Weld, Morgan, Logan, Phillips, Sedgwick, Yuma, Kit Carson and Washington Counties. By visiting www.unitedway-weld.org clicking on the Get Connected link, you can access an online database of services available like those available to callers through the United Way 2-1-1 phone service. (When you type a word or phrase to search for in "Service or Agency" please know that single words will get more results than multiple words. Be sure to choose the correct county too. What you enter here finds terms used to categorize services not the programs themselves.)

Note:

The database information was provided to United Way by the agencies and organizations themselves. The fact that an organization is or is not listed is not an endorsement or lack of an endorsement of the purpose, method or quality of service. In addition, errors and omissions, whether typographical, clerical or otherwise do sometimes occur, and may occur anywhere within the body of this database. This database is continually being reviewed and revised for additions, corrections and deletions. If you searched this site but could not find the resources you need, or if you're with an organization that would like to be listed or update your record, call (970) 353-4300 or (800)-559-5590.