

Weld County Area Agency on Aging 2018

Subgroup Comparisons

CASOA™

**Community Assessment Survey
for Older Adults™**



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NRC is a charter member of the AAPOR Transparency Initiative, providing clear disclosure of our sound and ethical survey research practices.

Survey Background

About the Community Assessment Survey for Older Adults™

The Weld County Area Agency on Aging contracted with National Research Center, Inc. (NRC) to conduct an assessment of the strengths and needs of its older residents. The Community Assessment Survey for Older Adults (CASOA™) is a statistically valid survey of older adults used by staff, elected officials and other stakeholders to plan for older adult services, programs and facilities. The ultimate goal of the assessment is to create an empowered community that supports a vibrant older adult population in the community.

The survey and its administration are standardized to assure high quality survey methods and comparable results across CASOA™ communities. Participating older adult households were selected at random and the household member who responded was selected without bias. Multiple mailings gave each household more than one prompt to participate with a self-addressed and postage paid envelope. Results were statistically weighted to reflect the proper demographic composition of older adults in the entire community.

Communities conducting CASOA™ can choose from a number of optional services to customize the reporting of survey results. Weld County's Report Subgroup Comparisons is part of a larger project for the agency and additional reports are available under separate cover.

One of the add-on options that Weld County chose was to have crosstabulations of survey questions by age, household composition, ethnicity, income, gender and area. This report contains the results of these analyses.

“Don't Know” Responses

On many of the questions in the survey respondents may answer “don't know.” The proportion of respondents giving this reply is shown in the full set of responses included in Appendix B of the full report. However, these responses have been removed from the analyses presented in the body of the report. In other words, the tables display the responses from respondents who had an opinion about a specific item.

Understanding the Tables

In this report, comparisons between demographic and geographic subgroups are shown. For most of the questions, we have shown only one number for each question. We have summarized responses to show only the proportion of respondents giving a certain answer; for example, the percent of respondents who rated the quality of life as “excellent” or “good,” or the percent of respondents who participated in an activity at least once.

The subgroup comparison tables contain the crosstabulations of survey questions by selected respondent characteristics. Chi-square or ANOVA tests of significance were applied to these breakdowns of survey questions. A “p-value” of 0.05 or less indicates that there is less than a 5% probability that differences observed between groups are due to chance; or in other words, a greater than 95% probability that the differences observed in the selected categories of the sample represent “real” differences among those populations. Statistical testing was not performed on multiple response questions.

For each pair of subgroups that has a statistically significant difference, an upper case letter denoting significance is shown in the category with the larger column proportion. The letter denotes the category with the smaller column proportion from which it is statistically different. Differences were marked as statistically significant if the probability that the differences were due to chance alone were less than 5%. Categories were not used in comparisons when a column proportion was equal to zero or one.

Items that have no upper case letter denotation in their column and that are also not referred to in any other column were not statistically different.

It should be noted that when a table for a question that only permitted a single response does not total to exactly 100%, it is due to the common practice of percentages being rounded to the nearest whole number.

Precision of Estimates

It is customary to describe the precision of estimates made from surveys by a “level of confidence” and accompanying “confidence interval” (or margin of error). A traditional level of confidence, and the one used here, is 95%. The 95% confidence interval can be any size and quantifies the sampling error or imprecision of the survey results because some residents’ opinions are relied on to estimate all residents’ opinions.¹

The margin of error for the Weld County survey report is no greater than plus or minus 5% around any given percent and three points around any given average rating reported for all respondents (346 completed surveys).

Where estimates are given for subgroups, they are less precise. Generally the 95% confidence interval is plus or minus 10 percentage points for samples of 100, and for smaller sample sizes (i.e., 50), the margin of error rises to plus or minus 14%. The significance testing for the following comparisons is more precise than the general rule of thumb.

¹ A 95% confidence interval indicates that for every 100 random samples of this many residents, 95 of the confidence intervals created will include the “true” population response. This theory is applied in practice to mean that the “true” perspective of the target population lies within the confidence interval created for a single survey. For example, if 75% of residents rate a service as “excellent” or “good,” then the 4% margin of error (for the 95% confidence interval) indicates that the range of likely responses for the entire community is between 71% and 79%. This source of uncertainty is called sampling error. In addition to sampling error, other sources of error may affect any survey, including the non-response of residents with opinions different from survey responders. Though standardized on CASOA, on other surveys, differences in question wording, order, translation and data entry, as examples, can lead to somewhat varying results.

Comparisons by Age

Table 1: Question 1

Percent of respondents who rated the following as "excellent" or "good":	Age			AAA overall
	60 to 64 years	65 to 74 years	75 or over	(A)
	(A)	(B)	(C)	
How do you rate your community as a place to live?	82%	79%	92% B	83%
How do you rate your community as a place to retire?	65%	67%	83% A B	70%

Table 2: Question 2

Percent of respondents who rated the following as "excellent" or "good":	Age			AAA overall
	60 to 64 years	65 to 74 years	75 or over	(A)
	(A)	(B)	(C)	
Opportunities to volunteer	68%	75%	81%	73%
Employment opportunities	46% B	31%	43%	39%
Opportunities to enroll in skill-building or personal enrichment classes	51%	65%	58%	58%
Recreation opportunities (including games, arts and library services, etc.)	57%	70% A	73% A	66%
Fitness opportunities (including exercise classes and paths or trails, etc.)	71%	67%	74%	70%
Opportunities to attend social events or activities	54%	69% A	71% A	64%
Opportunities to attend religious or spiritual activities	57%	86% A	83% A	76%
Opportunities to attend or participate in meetings about local government or community matters	63%	63%	68%	63%
Availability of affordable quality housing	20%	16%	23%	19%
Variety of housing options	35% B	21%	27%	27%
Availability of long-term care options	35%	27%	36%	33%
Availability of daytime care options for older adults	34% B	17%	31%	27%
Availability of information about resources for older adults	27%	45% A	46% A	40%
Availability of financial and legal planning services	19%	44% A	56% A	39%
Availability of affordable quality physical health care	33%	46% A	49% A	42%
Availability of affordable quality mental health care	18%	37% A	25%	27%
Availability of preventive health services (e.g., health screenings, flu shots, educational workshops)	48%	64% A	74% A	61%
Availability of affordable quality food	37%	57% A	59% A	51%
Sense of community	42%	63% A	65% A	55%
Openness and acceptance of the community towards older residents of diverse backgrounds	41%	54%	71% A B	53%

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	Age			AAA overall
	60 to 64 years	65 to 74 years	75 or over	(A)
	(A)	(B)	(C)	
Percent of respondents who rated the following as "excellent" or "good":				
Ease of travel by public transportation (bus, rail, subway) in your community	16%	31% A	27%	25%
Ease of walking in your community	50%	52%	61%	54%
Ease of getting to the places you usually have to visit	48%	69% A C	52%	58%
Overall feeling of safety in your community	58%	72% A	75% A	68%
Valuing older residents in your community	44%	57%	59%	54%
Neighborliness of your community	35%	55% A	64% A	51%
Cost of living in your community	22%	31%	54% A B	33%
Availability of services at the senior center	41%	67% A	68% A	59%
Quality of senior nutrition programs	40%	50%	74% A B	53%
Accessibility of long term care options that are open and accepting toward people of diverse backgrounds	28%	21%	39% B	28%
Accessibility of daytime care options that are open and accepting toward people of diverse backgrounds	30%	27%	46%	33%

Table 3: Question 3

	Age			AAA overall
	60 to 64 years	65 to 74 years	75 or over	(A)
	(A)	(B)	(C)	
Percent of respondents who rated the overall quality of services to older adults as "excellent" or "good"	38%	54% A	76% A B	55%

Table 4: Question 4

	Age			AAA overall
	60 to 64 years	65 to 74 years	75 or over	(A)
	(A)	(B)	(C)	
Percent of respondents who felt "somewhat" or "very" informed about the following				
Services and activities available to older adults	37%	67% A	61% A	55%
Long term care options (i.e. nursing homes, home care)	29%	45% A	42%	38%
Information on planning for the future	35%	52% A	50% A	46%

Table 5: Question 5

	Age			AAA overall
	60 to 64 years	65 to 74 years	75 or over	(A)
	(A)	(B)	(C)	
Percent of respondents who rated the following as "excellent" or "good":				
How do you rate your overall physical health?	75%	78% C	65%	73%
How do you rate your overall mental health/emotional well being?	78%	78%	80%	79%
How do you rate your overall quality of life?	75%	84%	85%	81%

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Table 6: Question 6

Percent of respondents who reported at least a "minor" problem with the following:	Age			AAA overall
	60 to 64 years	65 to 74 years	75 or over	(A)
	(A)	(B)	(C)	
Having housing to suit your needs	27%	27%	16%	24%
Your physical health	62%	61%	72%	64%
Performing regular activities, including walking, eating and preparing meals	36%	32%	42%	36%
Having enough food to eat	13%	8%	12%	11%
Doing heavy or intense housework	60%	58%	72%	63%
Having safe and affordable transportation available	30%	19%	30%	26%
No longer being able to drive	5%	11%	31%	14%
Feeling depressed	53%	38%	39%	43%
Experiencing confusion or forgetfulness	42%	37%	41%	40%
Maintaining your home	44%	44%	47%	45%
Maintaining your yard	44%	54%	53%	51%
Finding productive or meaningful activities to do	48%	39%	44%	44%
Having friends or family you can rely on	43%	26%	27%	33%
Falling or injuring yourself in your home	15%	18%	45%	25%
Finding affordable health insurance	54%	40%	33%	43%
Getting the health care you need	42%	32%	23%	34%
Affording the medications you need	40%	27%	26%	32%
Figuring out which medications to take and when	4%	11%	23%	13%
Getting the oral health care you need	39%	26%	37%	34%
Having tooth or mouth problems	38%	29%	39%	35%
Getting the vision care you need	42%	18%	27%	29%
Having enough money to meet daily expenses	42%	45%	27%	40%
Having enough money to pay your property taxes	22%	23%	19%	23%
Staying physically fit	70%	60%	58%	63%
Maintaining a healthy diet	62%	54%	37%	53%
Having interesting recreational or cultural activities to attend	55%	49%	39%	49%
Having interesting social events or activities to attend	66%	49%	41%	53%
Feeling bored	68%	41%	31%	47%
Feeling like your voice is heard in the community	61%	61%	65%	62%
Finding meaningful volunteer work	42%	35%	36%	38%
Feeling physically burdened by providing care for another person	16%	20%	23%	20%
Feeling emotionally burdened by providing care for another person	25%	22%	26%	25%
Feeling financially burdened by providing care for another person	23%	12%	17%	17%
Feeling overwhelmed and/or exhausted when caring for another person	28%	22%	20%	25%

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Percent of respondents who reported at least a "minor" problem with the following:	Age			AAA overall
	60 to 64 years	65 to 74 years	75 or over	(A)
	(A)	(B)	(C)	
Dealing with legal issues	30%	43% A	42%	39%
Having adequate information or dealing with public programs such as Social Security, Medicare and Medicaid	61% B C	45%	43%	50%
Finding work in retirement	41%	33%	44%	39%
Building skills for paid or unpaid work	32%	24%	41% B	31%
Not knowing what services are available to older adults in your community	85% B C	64%	52%	69%
Feeling lonely or isolated	58% B C	23%	32%	38%
Dealing with the loss of a close family member or friend	32%	31%	38%	34%
Being a victim of crime	12% B	4%	8%	8%
Being a victim of fraud or a scam	19%	13%	27% B	19%
Being physically or emotionally abused	12% B	3%	9%	9%
Dealing with financial planning issues	46% C	44% C	28%	41%
Being treated unfairly or discriminated against because of your age	33%	23%	37% B	30%

Table 7: Question 7

Percent of respondents who spent at least 1 day...	Age			AAA overall
	60 to 64 years	65 to 74 years	75 or over	(A)
	(A)	(B)	(C)	
As a patient in a hospital	13%	18%	25% A	19%
In a nursing home or in-patient rehabilitation facility	4%	6%	11% A	6%

Table 8: Question 8

Percent of respondents who had at least 1 fall in the past 12 months	Age			AAA overall
	60 to 64 years	65 to 74 years	75 or over	(A)
	(A)	(B)	(C)	
	37%	25%	46% B	35%

Table 9: Question 9

Percent of respondents "somewhat" or "very" likely to recommend living in community	Age			AAA overall
	60 to 64 years	65 to 74 years	75 or over	(A)
	(A)	(B)	(C)	
	64%	75%	71%	70%

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Table 10: Question 10

	Age			AAA overall
	60 to 64 years	65 to 74 years	75 or over	(A)
	(A)	(B)	(C)	
Percent of respondents "somewhat" or "very" likely to remain in community throughout their retirement	76%	89% A	86%	83%

Table 11: Question 11

Percent of respondents who participated in or did the following at least once:	Age			AAA overall
	60 to 64 years	65 to 74 years	75 or over	(A)
	(A)	(B)	(C)	
Used a senior center in your community	11%	26% A	35% A	23%
Used a recreation center in your community	36%	43%	34%	39%
Used a public library in your community	60%	53%	52%	56%
Used bus, rail, subway or other public transportation instead of driving	10%	9%	11%	10%
Visited a neighborhood park	67%	65%	57%	64%
Attended a local public meeting	28%	23%	31%	27%
Watched (online or on television) a local public meeting	10%	15%	28% A B	17%

Table 12: Question 12

Percent of respondents who provided at least 1 hour of care to...	Age			AAA overall
	60 to 64 years	65 to 74 years	75 or over	(A)
	(A)	(B)	(C)	
One or more individuals age 60 or older	35%	33%	31%	33%
One or more individuals age 18 to 59	27% C	18%	10%	19%
One or more individuals under age 18	36% B C	24% C	11%	26%

Table 13: Question 13

Percent of respondents who spent at least 1 hour doing the following:	Age			AAA overall
	60 to 64 years	65 to 74 years	75 or over	(A)
	(A)	(B)	(C)	
Participating in a club (including book, dance, game and other social)	26%	35%	40% A	34%
Participating in a civic group (including Elks, Kiwanis, Masons, etc.)	2%	12% A	20% A B	10%
Communicating/ visiting with friends and/or family	95%	96%	95%	95%
Participating in religious or spiritual activities with others	42%	57% A	57% A	52%
Participating in a recreation program or group activity	34%	49% A	45%	43%
Providing help to friends or relatives	73%	78%	67%	74%
Volunteering your time to some group/activity in your community	19%	36% A	42% A	32%

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Table 14: Question 14

Percent of respondents who "always" or "usually" do each of the following:	Age			AAA overall
	60 to 64 years	65 to 74 years	75 or over	(A)
	(A)	(B)	(C)	
Eat at least 5 portions of fruits and vegetables a day	30%	33%	44% A	35%
Participate in moderate or vigorous physical activity	42%	46%	39%	42%
Receive assistance from someone almost every day	21%	15%	41% A B	24%
Vote in local elections	86%	92%	92%	90%

Table 15: Question 15

Percent of respondents who do each of the following at least monthly	Age			AAA overall
	60 to 64 years	65 to 74 years	75 or over	(A)
	(A)	(B)	(C)	
Use email, texting or video to communicate	94% C	89% C	54%	81%
Use social media (Facebook, Twitter, LinkedIn)	58% C	48% C	22%	45%
Get the news or weather	92% C	91% C	57%	82%
Shop, search for products and services	79% C	72% C	41%	66%
Research or study a topic of interest	77% C	76% C	45%	68%
Share opinions, post to a blog, review a product or service	28%	30%	22%	27%
Attend an online class or training	7% C	13% C	2%	8%
Work from home	20% C	20% C	6%	17%
Banking online (paying bills, investing, etc.)	74% C	63% C	34%	59%
Find info on community resources and events	43% C	44% C	21%	38%
If you have a question, use Internet to find the answer	77% C	76% C	40%	67%
Engage in civic activities (participate in a discussion about community and government issues; research information about an issue or a candidate)	14%	17%	18%	16%
Look up health and medical information	46% C	55% C	27%	45%
Communicate with government (seek services, get a license, discuss a problem)	14%	22% C	8%	16%
Sell goods and services online, advertise	8%	15% C	4%	10%
Find directions or look up a map	64% C	59% C	35%	55%

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Table 16: Question 16

Percent of respondents who feel "very" or "somewhat" comfortable doing each of the following:	Age			AAA overall
	60 to 64 years	65 to 74 years	75 or over	(A)
	(A)	(B)	(C)	
Using a computer laptop/desktop	95% C	89% C	73%	88%
Using smartphone or tablet computer	87% C	90% C	61%	83%
Accessing the Internet	94% C	90% C	75%	88%
Using email	97% C	96% C	74%	91%
Locating information online (bus schedules, weather, news, etc.)	88% C	84% C	64%	81%
Using social networking sites (Facebook, Twitter, etc.)	78% C	74% C	35%	68%

Comparisons by Household Composition

Table 17: Question 1

	Household composition		AAA overall
	Lives alone	Lives with others	(A)
Percent of respondents who rated the following as "excellent" or "good":	(A)	(B)	(A)
How do you rate your community as a place to live?	78%	88% A	83%
How do you rate your community as a place to retire?	67%	71%	70%

Table 18: Question 2

	Household composition		AAA overall
	Lives alone	Lives with others	(A)
Percent of respondents who rated the following as "excellent" or "good":	(A)	(B)	(A)
Opportunities to volunteer	80%	72%	73%
Employment opportunities	51% B	34%	39%
Opportunities to enroll in skill-building or personal enrichment classes	63%	56%	58%
Recreation opportunities (including games, arts and library services, etc.)	73%	63%	66%
Fitness opportunities (including exercise classes and paths or trails, etc.)	74%	69%	70%
Opportunities to attend social events or activities	70%	62%	64%
Opportunities to attend religious or spiritual activities	69%	78%	76%
Opportunities to attend or participate in meetings about local government or community matters	62%	64%	63%
Availability of affordable quality housing	23%	16%	19%
Variety of housing options	24%	29%	27%
Availability of long-term care options	39%	29%	33%
Availability of daytime care options for older adults	36% B	22%	27%
Availability of information about resources for older adults	43%	39%	40%
Availability of financial and legal planning services	39%	40%	39%
Availability of affordable quality physical health care	34%	46%	42%
Availability of affordable quality mental health care	21%	29%	27%
Availability of preventive health services (e.g., health screenings, flu shots, educational workshops)	56%	64%	61%
Availability of affordable quality food	44%	54%	51%
Sense of community	50%	59%	55%
Openness and acceptance of the community towards older residents of diverse backgrounds	52%	54%	53%
Ease of travel by public transportation (bus, rail, subway) in your community	23%	25%	25%
Ease of walking in your community	50%	56%	54%
Ease of getting to the places you usually have to visit	46%	63% A	58%
Overall feeling of safety in your community	51%	77% A	68%
Valuing older residents in your community	48%	57%	54%
Neighborliness of your community	45%	54%	51%
Cost of living in your community	43% B	29%	33%
Availability of services at the senior center	63%	59%	59%
Quality of senior nutrition programs	51%	54%	53%
Accessibility of long term care options that are open and accepting toward people of diverse backgrounds	26%	28%	28%

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	Household composition		AAA overall
	Lives alone	Lives with others	(A)
	(A)	(B)	
Percent of respondents who rated the following as "excellent" or "good": Accessibility of daytime care options that are open and accepting toward people of diverse backgrounds	37%	29%	33%

Table 19: Question 3

	Household composition		AAA overall
	Lives alone	Lives with others	(A)
	(A)	(B)	
Percent of respondents who rated the overall quality of services to older adults as "excellent" or "good"	54%	55%	55%

Table 20: Question 4

	Household composition		AAA overall
	Lives alone	Lives with others	(A)
	(A)	(B)	
Percent of respondents who felt "somewhat" or "very" informed about the following Services and activities available to older adults	55%	56%	55%
Long term care options (i.e. nursing homes, home care)	42%	36%	38%
Information on planning for the future	43%	46%	46%

Table 21: Question 5

	Household composition		AAA overall
	Lives alone	Lives with others	(A)
	(A)	(B)	
Percent of respondents who rated the following as "excellent" or "good": How do you rate your overall physical health?	78%	72%	73%
How do you rate your overall mental health/emotional well being?	82%	77%	79%
How do you rate your overall quality of life?	73%	86%	81%

Table 22: Question 6

	Household composition		AAA overall
	Lives alone	Lives with others	(A)
	(A)	(B)	
Percent of respondents who reported at least a "minor" problem with the following: Having housing to suit your needs	23%	23%	24%
Your physical health	75%	59%	64%
Performing regular activities, including walking, eating and preparing meals	B		
Having enough food to eat	42%	33%	36%
Doing heavy or intense housework	19%	6%	11%
Having safe and affordable transportation available	B		
No longer being able to drive	74%	58%	63%
Feeling depressed	B		
Experiencing confusion or forgetfulness	35%	22%	26%
Maintaining your home	16%	13%	14%
	58%	36%	43%
	B		
	48%	35%	40%
	B		
	59%	39%	45%
	B		

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Percent of respondents who reported at least a "minor" problem with the following:	Household composition		AAA overall
	Lives alone	Lives with others	(A)
	(A)	(B)	
Maintaining your yard	65% B	44%	51%
Finding productive or meaningful activities to do	53% B	40%	44%
Having friends or family you can rely on	47% B	26%	33%
Falling or injuring yourself in your home	27%	24%	25%
Finding affordable health insurance	46%	42%	43%
Getting the health care you need	34%	33%	34%
Affording the medications you need	28%	33%	32%
Figuring out which medications to take and when	17%	9%	13%
Getting the oral health care you need	51% B	25%	34%
Having tooth or mouth problems	53% B	25%	35%
Getting the vision care you need	38% B	24%	29%
Having enough money to meet daily expenses	42%	38%	40%
Having enough money to pay your property taxes	26%	19%	23%
Staying physically fit	70%	60%	63%
Maintaining a healthy diet	54%	52%	53%
Having interesting recreational or cultural activities to attend	58% B	44%	49%
Having interesting social events or activities to attend	62% B	50%	53%
Feeling bored	55% B	43%	47%
Feeling like your voice is heard in the community	71%	58%	62%
Finding meaningful volunteer work	40%	36%	38%
Feeling physically burdened by providing care for another person	11%	22% A	20%
Feeling emotionally burdened by providing care for another person	18%	27%	25%
Feeling financially burdened by providing care for another person	19%	16%	17%
Feeling overwhelmed and/or exhausted when caring for another person	16%	27% A	25%
Dealing with legal issues	49% B	33%	39%
Having adequate information or dealing with public programs such as Social Security, Medicare and Medicaid	60% B	45%	50%
Finding work in retirement	43%	35%	39%
Building skills for paid or unpaid work	33%	28%	31%
Not knowing what services are available to older adults in your community	72%	69%	69%
Feeling lonely or isolated	52% B	32%	38%
Dealing with the loss of a close family member or friend	45% B	27%	34%
Being a victim of crime	17% B	4%	8%
Being a victim of fraud or a scam	27% B	15%	19%
Being physically or emotionally abused	12%	8%	9%
Dealing with financial planning issues	47%	38%	41%
Being treated unfairly or discriminated against because of your age	39% B	25%	30%

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Table 23: Question 7

Percent of respondents who spent at least 1 day...	Household composition		AAA overall
	Lives alone	Lives with others	(A)
	(A)	(B)	
As a patient in a hospital	13%	19%	19%
In a nursing home or in-patient rehabilitation facility	5%	7%	6%

Table 24: Question 8

Percent of respondents who had at least 1 fall in the past 12 months	Household composition		AAA overall
	Lives alone	Lives with others	(A)
	(A)	(B)	
	37%	33%	35%

Table 25: Question 9

Percent of respondents "somewhat" or "very" likely to recommend living in community	Household composition		AAA overall
	Lives alone	Lives with others	(A)
	(A)	(B)	
	76%	67%	70%

Table 26: Question 10

Percent of respondents "somewhat" or "very" likely to remain in community throughout their retirement	Household composition		AAA overall
	Lives alone	Lives with others	(A)
	(A)	(B)	
	83%	82%	83%

Table 27: Question 11

Percent of respondents who participated in or did the following at least once:	Household composition		AAA overall
	Lives alone	Lives with others	(A)
	(A)	(B)	
Used a senior center in your community	30%	20%	23%
Used a recreation center in your community	32%	41%	39%
Used a public library in your community	62%	53%	56%
Used bus, rail, subway or other public transportation instead of driving	14%	8%	10%
Visited a neighborhood park	62%	66%	64%
Attended a local public meeting	33%	25%	27%
Watched (online or on television) a local public meeting	26%	13%	17%
	B		

CASOA™ Subgroup Comparisons

Table 28: Question 12

	Household composition		AAA overall (A)
	Lives alone (A)	Lives with others (B)	
Percent of respondents who provided at least 1 hour of care to...			
One or more individuals age 60 or older	23%	38% A	33%
One or more individuals age 18 to 59	13%	22%	19%
One or more individuals under age 18	16%	31% A	26%

Table 29: Question 13

	Household composition		AAA overall (A)
	Lives alone (A)	Lives with others (B)	
Percent of respondents who spent at least 1 hour doing the following:			
Participating in a club (including book, dance, game and other social)	38%	33%	34%
Participating in a civic group (including Elks, Kiwanis, Masons, etc.)	18% B	6%	10%
Communicating/ visiting with friends and/or family	96%	96%	95%
Participating in religious or spiritual activities with others	51%	54%	52%
Participating in a recreation program or group activity	48%	42%	43%
Providing help to friends or relatives	67%	77%	74%
Volunteering your time to some group/activity in your community	34%	32%	32%

Table 30: Question 14

	Household composition		AAA overall (A)
	Lives alone (A)	Lives with others (B)	
Percent of respondents who "always" or "usually" do each of the following:			
Eat at least 5 portions of fruits and vegetables a day	37%	34%	35%
Participate in moderate or vigorous physical activity	45%	41%	42%
Receive assistance from someone almost every day	25%	20%	24%
Vote in local elections	87%	91%	90%

CASOA™ Subgroup Comparisons

Table 31: Question 15

Percent of respondents who do each of the following at least monthly	Household composition		AAA overall
	Lives alone	Lives with others	(A)
	(A)	(B)	
Use email, texting or video to communicate	68%	88% A	81%
Use social media (Facebook, Twitter, LinkedIn)	32%	52% A	45%
Get the news or weather	72%	88% A	82%
Shop, search for products and services	54%	73% A	66%
Research or study a topic of interest	52%	77% A	68%
Share opinions, post to a blog, review a product or service	20%	32% A	27%
Attend an online class or training	5%	8%	8%
Work from home	15%	18%	17%
Banking online (paying bills, investing, etc.)	49%	64% A	59%
Find info on community resources and events	27%	42% A	38%
If you have a question, use Internet to find the answer	48%	76% A	67%
Engage in civic activities (participate in a discussion about community and government issues; research information about an issue or a candidate)	12%	18%	16%
Look up health and medical information	24%	55% A	45%
Communicate with government (seek services, get a license, discuss a problem)	7%	21% A	16%
Sell goods and services online, advertise	5%	12%	10%
Find directions or look up a map	45%	60% A	55%

Table 32: Question 16

Percent of respondents who feel "very" or "somewhat" comfortable doing each of the following:	Household composition		AAA overall
	Lives alone	Lives with others	(A)
	(A)	(B)	
Using a computer laptop/desktop	82%	91% A	88%
Using smartphone or tablet computer	66%	90% A	83%
Accessing the Internet	84%	92% A	88%
Using email	83%	94% A	91%
Locating information online (bus schedules, weather, news, etc.)	72%	85% A	81%
Using social networking sites (Facebook, Twitter, etc.)	50%	76% A	68%

Comparisons by Ethnicity

Table 33: Question 1

Percent of respondents who rated the following as "excellent" or "good":	Hispanic		AAA overall
	Hispanic	Not Hispanic	(A)
	(A)	(B)	
How do you rate your community as a place to live?	54%	87% A	83%
How do you rate your community as a place to retire?	53%	73% A	70%

Table 34: Question 2

Percent of respondents who rated the following as "excellent" or "good":	Hispanic		AAA overall
	Hispanic	Not Hispanic	(A)
	(A)	(B)	
Opportunities to volunteer	65%	75%	73%
Employment opportunities	57% B	37%	39%
Opportunities to enroll in skill-building or personal enrichment classes	79% B	56%	58%
Recreation opportunities (including games, arts and library services, etc.)	41%	69% A	66%
Fitness opportunities (including exercise classes and paths or trails, etc.)	44%	74% A	70%
Opportunities to attend social events or activities	77%	62%	64%
Opportunities to attend religious or spiritual activities	81%	75%	76%
Opportunities to attend or participate in meetings about local government or community matters	58%	63%	63%
Availability of affordable quality housing	3%	21% A	19%
Variety of housing options	13%	29% A	27%
Availability of long-term care options	24%	33%	33%
Availability of daytime care options for older adults	23%	27%	27%
Availability of information about resources for older adults	76% B	35%	40%
Availability of financial and legal planning services	55%	36%	39%
Availability of affordable quality physical health care	31%	43%	42%
Availability of affordable quality mental health care	30%	26%	27%
Availability of preventive health services (e.g., health screenings, flu shots, educational workshops)	65%	60%	61%
Availability of affordable quality food	24%	54% A	51%
Sense of community	60%	55%	55%
Openness and acceptance of the community towards older residents of diverse backgrounds	56%	52%	53%
Ease of travel by public transportation (bus, rail, subway) in your community	36%	22%	25%
Ease of walking in your community	54%	54%	54%
Ease of getting to the places you usually have to visit	49%	58%	58%
Overall feeling of safety in your community	59%	70%	68%
Valuing older residents in your community	66%	52%	54%
Neighborliness of your community	53%	50%	51%
Cost of living in your community	45%	32%	33%

CASOA™ Subgroup Comparisons

	Hispanic		AAA overall
	Hispanic (A)	Not Hispanic (B)	(A)
Percent of respondents who rated the following as "excellent" or "good":			
Availability of services at the senior center	80% B	56%	59%
Quality of senior nutrition programs	87% B	47%	53%
Accessibility of long term care options that are open and accepting toward people of diverse backgrounds	4%	30% A	28%
Accessibility of daytime care options that are open and accepting toward people of diverse backgrounds	50%	30%	33%

Table 35: Question 3

	Hispanic		AAA overall
	Hispanic (A)	Not Hispanic (B)	(A)
Percent of respondents who rated the overall quality of services to older adults as "excellent" or "good"	47%	56%	55%

Table 36: Question 4

	Hispanic		AAA overall
	Hispanic (A)	Not Hispanic (B)	(A)
Percent of respondents who felt "somewhat" or "very" informed about the following			
Services and activities available to older adults	56%	55%	55%
Long term care options (i.e. nursing homes, home care)	22%	39% A	38%
Information on planning for the future	32%	46%	46%

Table 37: Question 5

	Hispanic		AAA overall
	Hispanic (A)	Not Hispanic (B)	(A)
Percent of respondents who rated the following as "excellent" or "good":			
How do you rate your overall physical health?	57%	76% A	73%
How do you rate your overall mental health/emotional well being?	60%	81% A	79%
How do you rate your overall quality of life?	57%	84% A	81%

CASOA™ Subgroup Comparisons

Table 38: Question 6

Percent of respondents who reported at least a "minor" problem with the following:	Hispanic		AAA overall
	Hispanic (A)	Not Hispanic (B)	(A)
Having housing to suit your needs	42% B	21%	24%
Your physical health	80% B	62%	64%
Performing regular activities, including walking, eating and preparing meals	41%	35%	36%
Having enough food to eat	27% B	9%	11%
Doing heavy or intense housework	80% B	60%	63%
Having safe and affordable transportation available	13%	28%	26%
No longer being able to drive	17%	15%	14%
Feeling depressed	67% B	41%	43%
Experiencing confusion or forgetfulness	71% B	36%	40%
Maintaining your home	77% B	41%	45%
Maintaining your yard	83% B	47%	51%
Finding productive or meaningful activities to do	59%	43%	44%
Having friends or family you can rely on	52% B	31%	33%
Falling or injuring yourself in your home	42% B	23%	25%
Finding affordable health insurance	59% B	42%	43%
Getting the health care you need	38%	33%	34%
Affording the medications you need	21%	34%	32%
Figuring out which medications to take and when	41% B	9%	13%
Getting the oral health care you need	61% B	30%	34%
Having tooth or mouth problems	83% B	29%	35%
Getting the vision care you need	37%	28%	29%
Having enough money to meet daily expenses	50%	38%	40%
Having enough money to pay your property taxes	28%	21%	23%
Staying physically fit	75%	62%	63%
Maintaining a healthy diet	65%	51%	53%
Having interesting recreational or cultural activities to attend	44%	50%	49%
Having interesting social events or activities to attend	50%	55%	53%
Feeling bored	47%	47%	47%
Feeling like your voice is heard in the community	93% B	59%	62%
Finding meaningful volunteer work	50%	37%	38%
Feeling physically burdened by providing care for another person	23%	20%	20%
Feeling emotionally burdened by providing care for another person	38%	23%	25%
Feeling financially burdened by providing care for another person	29%	16%	17%
Feeling overwhelmed and/or exhausted when caring for another person	10%	26% A	25%
Dealing with legal issues	82% B	33%	39%

CASOA™ Subgroup Comparisons

Percent of respondents who reported at least a "minor" problem with the following:	Hispanic		AAA overall
	Hispanic	Not Hispanic	(A)
	(A)	(B)	
Having adequate information or dealing with public programs such as Social Security, Medicare and Medicaid	76% B	47%	50%
Finding work in retirement	59% B	36%	39%
Building skills for paid or unpaid work	63% B	26%	31%
Not knowing what services are available to older adults in your community	66%	70%	69%
Feeling lonely or isolated	35%	39%	38%
Dealing with the loss of a close family member or friend	31%	35%	34%
Being a victim of crime	15%	7%	8%
Being a victim of fraud or a scam	23%	19%	19%
Being physically or emotionally abused	15%	9%	9%
Dealing with financial planning issues	48%	41%	41%
Being treated unfairly or discriminated against because of your age	32%	30%	30%

Table 39: Question 7

Percent of respondents who spent at least 1 day...	Hispanic		AAA overall
	Hispanic	Not Hispanic	(A)
	(A)	(B)	
As a patient in a hospital	6%	19% A	19%
In a nursing home or in-patient rehabilitation facility	4%	6%	6%

Table 40: Question 8

Percent of respondents who had at least 1 fall in the past 12 months	Hispanic		AAA overall
	Hispanic	Not Hispanic	(A)
	(A)	(B)	
	54% B	32%	35%

Table 41: Question 9

Percent of respondents "somewhat" or "very" likely to recommend living in community	Hispanic		AAA overall
	Hispanic	Not Hispanic	(A)
	(A)	(B)	
	59%	71%	70%

Table 42: Question 10

Percent of respondents "somewhat" or "very" likely to remain in community throughout their retirement	Hispanic		AAA overall
	Hispanic	Not Hispanic	(A)
	(A)	(B)	
	90%	82%	83%

CASOA™ Subgroup Comparisons

Table 43: Question 11

Percent of respondents who participated in or did the following at least once:	Hispanic		AAA overall
	Hispanic	Not Hispanic	(A)
	(A)	(B)	
Used a senior center in your community	40% B	20%	23%
Used a recreation center in your community	51%	36%	39%
Used a public library in your community	56%	55%	56%
Used bus, rail, subway or other public transportation instead of driving	19% B	8%	10%
Visited a neighborhood park	80% B	62%	64%
Attended a local public meeting	39%	26%	27%
Watched (online or on television) a local public meeting	41% B	14%	17%

Table 44: Question 12

Percent of respondents who provided at least 1 hour of care to...	Hispanic		AAA overall
	Hispanic	Not Hispanic	(A)
	(A)	(B)	
One or more individuals age 60 or older	9%	36% A	33%
One or more individuals age 18 to 59	42% B	16%	19%
One or more individuals under age 18	41% B	24%	26%

Table 45: Question 13

Percent of respondents who spent at least 1 hour doing the following:	Hispanic		AAA overall
	Hispanic	Not Hispanic	(A)
	(A)	(B)	
Participating in a club (including book, dance, game and other social)	54% B	31%	34%
Participating in a civic group (including Elks, Kiwanis, Masons, etc.)	26% B	8%	10%
Communicating/ visiting with friends and/or family	93%	96%	95%
Participating in religious or spiritual activities with others	73% B	49%	52%
Participating in a recreation program or group activity	62% B	41%	43%
Providing help to friends or relatives	63%	75%	74%
Volunteering your time to some group/activity in your community	22%	33%	32%

CASOA™ Subgroup Comparisons

Table 46: Question 14

Percent of respondents who "always" or "usually" do each of the following:	Hispanic		AAA overall
	Hispanic	Not Hispanic	(A)
	(A)	(B)	
Eat at least 5 portions of fruits and vegetables a day	34%	34%	35%
Participate in moderate or vigorous physical activity	39%	42%	42%
Receive assistance from someone almost every day	14%	24%	24%
Vote in local elections	92%	90%	90%

Table 47: Question 15

Percent of respondents who do each of the following at least monthly	Hispanic		AAA overall
	Hispanic	Not Hispanic	(A)
	(A)	(B)	
Use email, texting or video to communicate	61%	84% A	81%
Use social media (Facebook, Twitter, LinkedIn)	17%	49% A	45%
Get the news or weather	66%	84% A	82%
Shop, search for products and services	25%	71% A	66%
Research or study a topic of interest	37%	72% A	68%
Share opinions, post to a blog, review a product or service	29%	28%	27%
Attend an online class or training	9%	7%	8%
Work from home	14%	17%	17%
Banking online (paying bills, investing, etc.)	21%	64% A	59%
Find info on community resources and events	18%	40% A	38%
If you have a question, use Internet to find the answer	18%	73% A	67%
Engage in civic activities (participate in a discussion about community and government issues; research information about an issue or a candidate)	7%	17%	16%
Look up health and medical information	21%	48% A	45%
Communicate with government (seek services, get a license, discuss a problem)	9%	17%	16%
Sell goods and services online, advertise	0%	11% A	10%
Find directions or look up a map	32%	58% A	55%

CASOA™ Subgroup Comparisons

Table 48: Question 16

Percent of respondents who feel "very" or "somewhat" comfortable doing each of the following:	Hispanic		AAA overall
	Hispanic	Not Hispanic	(A)
	(A)	(B)	
Using a computer laptop/desktop	64%	91% A	88%
Using smartphone or tablet computer	64%	86% A	83%
Accessing the Internet	42%	95% A	88%
Using email	64%	95% A	91%
Locating information online (bus schedules, weather, news, etc.)	35%	87% A	81%
Using social networking sites (Facebook, Twitter, etc.)	34%	71% A	68%

Comparisons by Income Status

Table 49: Question 1

Percent of respondents who rated the following as "excellent" or "good":	Low income household		AAA overall
	No	Yes	(A)
	(A)	(B)	
How do you rate your community as a place to live?	89% B	56%	83%
How do you rate your community as a place to retire?	73% B	47%	70%

Table 50: Question 2

Percent of respondents who rated the following as "excellent" or "good":	Low income household		AAA overall
	No	Yes	(A)
	(A)	(B)	
Opportunities to volunteer	74%	72%	73%
Employment opportunities	41%	32%	39%
Opportunities to enroll in skill-building or personal enrichment classes	59%	50%	58%
Recreation opportunities (including games, arts and library services, etc.)	68% B	48%	66%
Fitness opportunities (including exercise classes and paths or trails, etc.)	73% B	53%	70%
Opportunities to attend social events or activities	65%	63%	64%
Opportunities to attend religious or spiritual activities	78% B	58%	76%
Opportunities to attend or participate in meetings about local government or community matters	63%	60%	63%
Availability of affordable quality housing	17%	24%	19%
Variety of housing options	28%	22%	27%
Availability of long-term care options	31%	45%	33%
Availability of daytime care options for older adults	26%	31%	27%
Availability of information about resources for older adults	43%	30%	40%
Availability of financial and legal planning services	40%	34%	39%
Availability of affordable quality physical health care	39%	58% A	42%
Availability of affordable quality mental health care	21%	58% A	27%
Availability of preventive health services (e.g., health screenings, flu shots, educational workshops)	61%	63%	61%
Availability of affordable quality food	55% B	22%	51%
Sense of community	58% B	34%	55%
Openness and acceptance of the community towards older residents of diverse backgrounds	55%	32%	53%
Ease of travel by public transportation (bus, rail, subway) in your community	22%	46% A	25%
Ease of walking in your community	54%	49%	54%
Ease of getting to the places you usually have to visit	57%	66%	58%
Overall feeling of safety in your community	75% B	28%	68%
Valuing older residents in your community	54%	54%	54%

CASOA™ Subgroup Comparisons

Percent of respondents who rated the following as "excellent" or "good":	Low income household		AAA overall
	No	Yes	(A)
	(A)	(B)	
Neighborliness of your community	55% B	21%	51%
Cost of living in your community	34%	29%	33%
Availability of services at the senior center	62%	51%	59%
Quality of senior nutrition programs	57% B	21%	53%
Accessibility of long term care options that are open and accepting toward people of diverse backgrounds	25%	40%	28%
Accessibility of daytime care options that are open and accepting toward people of diverse backgrounds	32%	36%	33%

Table 51: Question 3

Percent of respondents who rated the overall quality of services to older adults as "excellent" or "good"	Low income household		AAA overall
	No	Yes	(A)
	(A)	(B)	
	56%	48%	55%

Table 52: Question 4

Percent of respondents who felt "somewhat" or "very" informed about the following	Low income household		AAA overall
	No	Yes	(A)
	(A)	(B)	
Services and activities available to older adults	57%	51%	55%
Long term care options (i.e. nursing homes, home care)	34%	68% A	38%
Information on planning for the future	47%	34%	46%

Table 53: Question 5

Percent of respondents who rated the following as "excellent" or "good":	Low income household		AAA overall
	No	Yes	(A)
	(A)	(B)	
How do you rate your overall physical health?	77% B	54%	73%
How do you rate your overall mental health/emotional well being?	84% B	42%	79%
How do you rate your overall quality of life?	88% B	35%	81%

CASOA™ Subgroup Comparisons

Table 54: Question 6

Percent of respondents who reported at least a "minor" problem with the following:	Low income household		AAA overall
	No	Yes	(A)
	(A)	(B)	
Having housing to suit your needs	18%	64% A	24%
Your physical health	61%	89% A	64%
Performing regular activities, including walking, eating and preparing meals	29%	81% A	36%
Having enough food to eat	4%	52% A	11%
Doing heavy or intense housework	59%	92% A	63%
Having safe and affordable transportation available	24%	40% A	26%
No longer being able to drive	13%	20%	14%
Feeling depressed	42%	49%	43%
Experiencing confusion or forgetfulness	35%	69% A	40%
Maintaining your home	41%	74% A	45%
Maintaining your yard	49%	60%	51%
Finding productive or meaningful activities to do	42%	65% A	44%
Having friends or family you can rely on	31%	44%	33%
Falling or injuring yourself in your home	25%	15%	25%
Finding affordable health insurance	43%	40%	43%
Getting the health care you need	33%	37%	34%
Affording the medications you need	31%	34%	32%
Figuring out which medications to take and when	12%	4%	13%
Getting the oral health care you need	29%	57% A	34%
Having tooth or mouth problems	29%	67% A	35%
Getting the vision care you need	27%	39%	29%
Having enough money to meet daily expenses	33%	87% A	40%
Having enough money to pay your property taxes	22%	10%	23%
Staying physically fit	61%	83% A	63%
Maintaining a healthy diet	48%	81% A	53%
Having interesting recreational or cultural activities to attend	46%	65% A	49%
Having interesting social events or activities to attend	53%	59%	53%
Feeling bored	46%	51%	47%
Feeling like your voice is heard in the community	63%	59%	62%
Finding meaningful volunteer work	36%	52%	38%
Feeling physically burdened by providing care for another person	20%	13%	20%
Feeling emotionally burdened by providing care for another person	25%	13%	25%
Feeling financially burdened by providing care for another person	17%	17%	17%
Feeling overwhelmed and/or exhausted when caring for another person	24%	14%	25%
Dealing with legal issues	38%	39%	39%
Having adequate information or dealing with public programs such as Social Security, Medicare and Medicaid	48%	64% A	50%
Finding work in retirement	36%	53%	39%

CASOA™ Subgroup Comparisons

Percent of respondents who reported at least a "minor" problem with the following:	Low income household		AAA overall
	No	Yes	(A)
	(A)	(B)	
Building skills for paid or unpaid work	26%	51% A	31%
Not knowing what services are available to older adults in your community	68%	85% A	69%
Feeling lonely or isolated	37%	52%	38%
Dealing with the loss of a close family member or friend	36% B	14%	34%
Being a victim of crime	8%	10%	8%
Being a victim of fraud or a scam	21%	7%	19%
Being physically or emotionally abused	10%	4%	9%
Dealing with financial planning issues	38%	64% A	41%
Being treated unfairly or discriminated against because of your age	29%	36%	30%

Table 55: Question 7

Percent of respondents who spent at least 1 day...	Low income household		AAA overall
	No	Yes	(A)
	(A)	(B)	
As a patient in a hospital	17%	17%	19%
In a nursing home or in-patient rehabilitation facility	4%	16% A	6%

Table 56: Question 8

Percent of respondents who had at least 1 fall in the past 12 months	Low income household		AAA overall
	No	Yes	(A)
	(A)	(B)	
	36%	22%	35%

Table 57: Question 9

Percent of respondents "somewhat" or "very" likely to recommend living in community	Low income household		AAA overall
	No	Yes	(A)
	(A)	(B)	
	73% B	49%	70%

Table 58: Question 10

Percent of respondents "somewhat" or "very" likely to remain in community throughout their retirement	Low income household		AAA overall
	No	Yes	(A)
	(A)	(B)	
	84%	73%	83%

CASOA™ Subgroup Comparisons

Table 59: Question 11

Percent of respondents who participated in or did the following at least once:	Low income household		AAA overall
	No	Yes	(A)
	(A)	(B)	
Used a senior center in your community	24%	17%	23%
Used a recreation center in your community	42%	12%	39%
	B		
Used a public library in your community	58%	36%	56%
	B		
Used bus, rail, subway or other public transportation instead of driving	10%	9%	10%
Visited a neighborhood park	67%	48%	64%
	B		
Attended a local public meeting	31%	4%	27%
	B		
Watched (online or on television) a local public meeting	18%	8%	17%

Table 60: Question 12

Percent of respondents who provided at least 1 hour of care to...	Low income household		AAA overall
	No	Yes	(A)
	(A)	(B)	
One or more individuals age 60 or older	32%	35%	33%
One or more individuals age 18 to 59	17%	32%	19%
		A	
One or more individuals under age 18	27%	13%	26%

Table 61: Question 13

Percent of respondents who spent at least 1 hour doing the following:	Low income household		AAA overall
	No	Yes	(A)
	(A)	(B)	
Participating in a club (including book, dance, game and other social)	37%	11%	34%
	B		
Participating in a civic group (including Elks, Kiwanis, Masons, etc.)	11%	1%	10%
Communicating/ visiting with friends and/or family	97%	90%	95%
	B		
Participating in religious or spiritual activities with others	53%	48%	52%
Participating in a recreation program or group activity	46%	25%	43%
	B		
Providing help to friends or relatives	78%	42%	74%
	B		
Volunteering your time to some group/activity in your community	35%	14%	32%
	B		

CASOA™ Subgroup Comparisons

Table 62: Question 14

Percent of respondents who "always" or "usually" do each of the following:	Low income household		AAA overall
	No	Yes	(A)
	(A)	(B)	
Eat at least 5 portions of fruits and vegetables a day	38% B	12%	35%
Participate in moderate or vigorous physical activity	46% B	23%	42%
Receive assistance from someone almost every day	21%	26%	24%
Vote in local elections	94% B	67%	90%

Table 63: Question 15

Percent of respondents who do each of the following at least monthly	Low income household		AAA overall
	No	Yes	(A)
	(A)	(B)	
Use email, texting or video to communicate	82%	76%	81%
Use social media (Facebook, Twitter, LinkedIn)	47%	38%	45%
Get the news or weather	85% B	72%	82%
Shop, search for products and services	70% B	43%	66%
Research or study a topic of interest	75% B	24%	68%
Share opinions, post to a blog, review a product or service	30% B	8%	27%
Attend an online class or training	8%	1%	8%
Work from home	17%	10%	17%
Banking online (paying bills, investing, etc.)	61%	49%	59%
Find info on community resources and events	40% B	20%	38%
If you have a question, use Internet to find the answer	72% B	32%	67%
Engage in civic activities (participate in a discussion about community and government issues; research information about an issue or a candidate)	18% B	0%	16%
Look up health and medical information	49% B	19%	45%
Communicate with government (seek services, get a license, discuss a problem)	18% B	4%	16%
Sell goods and services online, advertise	9%	11%	10%
Find directions or look up a map	61% B	18%	55%

Table 64: Question 16

Percent of respondents who feel "very" or "somewhat" comfortable doing each of the following:	Low income household		AAA overall
	No	Yes	(A)
	(A)	(B)	
Using a computer laptop/desktop	88%	88%	88%
Using smartphone or tablet computer	85%	72%	83%
Accessing the Internet	92% B	70%	88%
Using email	92%	90%	91%
Locating information online (bus schedules, weather, news, etc.)	85% B	52%	81%
Using social networking sites (Facebook, Twitter, etc.)	68%	73%	68%

Comparisons by Respondent Gender

Table 65: Question 1

	Sex		AAA overall
	Female	Male	(A)
Percent of respondents who rated the following as "excellent" or "good":	(A)	(B)	(A)
How do you rate your community as a place to live?	83%	84%	83%
How do you rate your community as a place to retire?	66%	74%	70%

Table 66: Question 2

	Sex		AAA overall
	Female	Male	(A)
Percent of respondents who rated the following as "excellent" or "good":	(A)	(B)	(A)
Opportunities to volunteer	69%	79%	73%
Employment opportunities	36%	42%	39%
Opportunities to enroll in skill-building or personal enrichment classes	57%	60%	58%
Recreation opportunities (including games, arts and library services, etc.)	62%	71%	66%
Fitness opportunities (including exercise classes and paths or trails, etc.)	70%	70%	70%
Opportunities to attend social events or activities	63%	66%	64%
Opportunities to attend religious or spiritual activities	77%	73%	76%
Opportunities to attend or participate in meetings about local government or community matters	57%	69%	63%
Availability of affordable quality housing	18%	19%	19%
Variety of housing options	23%	31%	27%
Availability of long-term care options	33%	33%	33%
Availability of daytime care options for older adults	21%	33%	27%
Availability of information about resources for older adults	46%	33%	40%
Availability of financial and legal planning services	46%	32%	39%
Availability of affordable quality physical health care	42%	41%	42%
Availability of affordable quality mental health care	29%	23%	27%
Availability of preventive health services (e.g., health screenings, flu shots, educational workshops)	62%	60%	61%
Availability of affordable quality food	47%	55%	51%
Sense of community	59%	52%	55%
Openness and acceptance of the community towards older residents of diverse backgrounds	58%	49%	53%
Ease of travel by public transportation (bus, rail, subway) in your community	29%	20%	25%
Ease of walking in your community	56%	52%	54%
Ease of getting to the places you usually have to visit	61%	56%	58%
Overall feeling of safety in your community	73%	63%	68%
Valuing older residents in your community	59%	48%	54%
Neighborliness of your community	54%	48%	51%
Cost of living in your community	34%	32%	33%
Availability of services at the senior center	60%	61%	59%
Quality of senior nutrition programs	54%	53%	53%
Accessibility of long term care options that are open and accepting toward people of diverse backgrounds	22%	32%	28%
Accessibility of daytime care options that are open and accepting toward people of diverse backgrounds	32%	33%	33%

CASOA™ Subgroup Comparisons

Table 67: Question 3

	Sex		AAA overall
	Female	Male	(A)
	(A)	(B)	
Percent of respondents who rated the overall quality of services to older adults as "excellent" or "good"	51%	59%	55%

Table 68: Question 4

	Sex		AAA overall
	Female	Male	(A)
	(A)	(B)	
Percent of respondents who felt "somewhat" or "very" informed about the following			
Services and activities available to older adults	58%	54%	55%
Long term care options (i.e. nursing homes, home care)	41%	35%	38%
Information on planning for the future	45%	47%	46%

Table 69: Question 5

	Sex		AAA overall
	Female	Male	(A)
	(A)	(B)	
Percent of respondents who rated the following as "excellent" or "good":			
How do you rate your overall physical health?	71%	75%	73%
How do you rate your overall mental health/emotional well being?	78%	79%	79%
How do you rate your overall quality of life?	81%	81%	81%

Table 70: Question 6

	Sex		AAA overall
	Female	Male	(A)
	(A)	(B)	
Percent of respondents who reported at least a "minor" problem with the following:			
Having housing to suit your needs	28%	21%	24%
Your physical health	66%	63%	64%
Performing regular activities, including walking, eating and preparing meals	35%	36%	36%
Having enough food to eat	11%	9%	11%
Doing heavy or intense housework	66%	61%	63%
Having safe and affordable transportation available	25%	28%	26%
No longer being able to drive	13%	17%	14%
Feeling depressed	47%	40%	43%
Experiencing confusion or forgetfulness	47%	33%	40%
	B		
Maintaining your home	46%	44%	45%
Maintaining your yard	57%	45%	51%
	B		
Finding productive or meaningful activities to do	42%	48%	44%
Having friends or family you can rely on	26%	40%	33%
		A	
Falling or injuring yourself in your home	28%	20%	25%
Finding affordable health insurance	42%	45%	43%
Getting the health care you need	27%	40%	34%
		A	
Affording the medications you need	32%	32%	32%
Figuring out which medications to take and when	14%	12%	13%
Getting the oral health care you need	33%	33%	34%
Having tooth or mouth problems	37%	31%	35%
Getting the vision care you need	27%	31%	29%
Having enough money to meet daily expenses	43%	37%	40%

CASOA™ Subgroup Comparisons

Percent of respondents who reported at least a "minor" problem with the following:	Sex		AAA overall
	Female (A)	Male (B)	(A)
Having enough money to pay your property taxes	25%	20%	23%
Staying physically fit	59%	68%	63%
Maintaining a healthy diet	49%	58%	53%
Having interesting recreational or cultural activities to attend	40%	58%	49%
		A	
Having interesting social events or activities to attend	43%	66%	53%
		A	
Feeling bored	46%	49%	47%
Feeling like your voice is heard in the community	56%	67%	62%
Finding meaningful volunteer work	36%	41%	38%
Feeling physically burdened by providing care for another person	21%	17%	20%
Feeling emotionally burdened by providing care for another person	25%	23%	25%
Feeling financially burdened by providing care for another person	11%	23%	17%
		A	
Feeling overwhelmed and/or exhausted when caring for another person	23%	24%	25%
Dealing with legal issues	40%	37%	39%
Having adequate information or dealing with public programs such as Social Security, Medicare and Medicaid	53%	46%	50%
Finding work in retirement	38%	41%	39%
Building skills for paid or unpaid work	37%	25%	31%
Not knowing what services are available to older adults in your community	63%	75%	69%
		A	
Feeling lonely or isolated	33%	43%	38%
Dealing with the loss of a close family member or friend	33%	34%	34%
Being a victim of crime	7%	9%	8%
Being a victim of fraud or a scam	15%	23%	19%
Being physically or emotionally abused	7%	10%	9%
Dealing with financial planning issues	42%	40%	41%
Being treated unfairly or discriminated against because of your age	23%	37%	30%
		A	

Table 71: Question 7

Percent of respondents who spent at least 1 day...	Sex		AAA overall
	Female (A)	Male (B)	(A)
As a patient in a hospital	16%	21%	19%
In a nursing home or in-patient rehabilitation facility	5%	6%	6%

Table 72: Question 8

Percent of respondents who had at least 1 fall in the past 12 months	Sex		AAA overall
	Female (A)	Male (B)	(A)
	40%	30%	35%

Table 73: Question 9

Percent of respondents "somewhat" or "very" likely to recommend living in community	Sex		AAA overall
	Female (A)	Male (B)	(A)
	66%	77%	70%

CASOA™ Subgroup Comparisons

Table 74: Question 10

	Sex		AAA overall
	Female	Male	(A)
	(A)	(B)	
Percent of respondents "somewhat" or "very" likely to remain in community throughout their retirement	82%	84%	83%

Table 75: Question 11

	Sex		AAA overall
	Female	Male	(A)
	(A)	(B)	
Percent of respondents who participated in or did the following at least once:			
Used a senior center in your community	28%	19%	23%
Used a recreation center in your community	38%	41%	39%
Used a public library in your community	59%	52%	56%
Used bus, rail, subway or other public transportation instead of driving	9%	11%	10%
Visited a neighborhood park	60%	69%	64%
Attended a local public meeting	24%	30%	27%
Watched (online or on television) a local public meeting	19%	16%	17%

Table 76: Question 12

	Sex		AAA overall
	Female	Male	(A)
	(A)	(B)	
Percent of respondents who provided at least 1 hour of care to...			
One or more individuals age 60 or older	30%	37%	33%
One or more individuals age 18 to 59	21%	16%	19%
One or more individuals under age 18	29%	21%	26%

Table 77: Question 13

	Sex		AAA overall
	Female	Male	(A)
	(A)	(B)	
Percent of respondents who spent at least 1 hour doing the following:			
Participating in a club (including book, dance, game and other social)	42%	25%	34%
	B		
Participating in a civic group (including Elks, Kiwanis, Masons, etc.)	13%	7%	10%
Communicating/ visiting with friends and/or family	96%	97%	95%
Participating in religious or spiritual activities with others	65%	40%	52%
	B		
Participating in a recreation program or group activity	45%	41%	43%
Providing help to friends or relatives	78%	69%	74%
Volunteering your time to some group/activity in your community	33%	33%	32%

CASOA™ Subgroup Comparisons

Table 78: Question 14

Percent of respondents who "always" or "usually" do each of the following:	Sex		AAA overall
	Female	Male	(A)
	(A)	(B)	
Eat at least 5 portions of fruits and vegetables a day	41% B	26%	35%
Participate in moderate or vigorous physical activity	39%	44%	42%
Receive assistance from someone almost every day	19%	25%	24%
Vote in local elections	92%	90%	90%

Table 79: Question 15

Percent of respondents who do each of the following at least monthly	Sex		AAA overall
	Female	Male	(A)
	(A)	(B)	
Use email, texting or video to communicate	79%	84%	81%
Use social media (Facebook, Twitter, LinkedIn)	51% B	39%	45%
Get the news or weather	82%	84%	82%
Shop, search for products and services	65%	69%	66%
Research or study a topic of interest	65%	72%	68%
Share opinions, post to a blog, review a product or service	28%	26%	27%
Attend an online class or training	7%	7%	8%
Work from home	13%	20%	17%
Banking online (paying bills, investing, etc.)	52%	67% A	59%
Find info on community resources and events	40%	36%	38%
If you have a question, use Internet to the find the answer	66%	68%	67%
Engage in civic activities (participate in a discussion about community and government issues; research information about an issue or a candidate)	17%	16%	16%
Look up health and medical information	51%	40%	45%
Communicate with government (seek services, get a license, discuss a problem)	10%	22% A	16%
Sell goods and services online, advertise	6%	12%	10%
Find directions or look up a map	55%	56%	55%

Table 80: Question 16

Percent of respondents who feel "very" or "somewhat" comfortable doing each of the following:	Sex		AAA overall
	Female	Male	(A)
	(A)	(B)	
Using a computer laptop/desktop	85%	91%	88%
Using smartphone or tablet computer	82%	86%	83%
Accessing the Internet	84%	93% A	88%
Using email	88%	96% A	91%
Locating information online (bus schedules, weather, news, etc.)	76%	86% A	81%
Using social networking sites (Facebook, Twitter, etc.)	75% B	59%	68%

Comparisons by Geography

Table 81: Question 1

Percent of respondents who rated the following as "excellent" or "good":	Evans, Greeley	Carbon Valley	Johnstown, Milliken, Windsor	Other Weld County	AAA Overall
	(A)	(B)	(C)	(D)	
How do you rate your community as a place to live?	78%	90% A	94% A	83%	86%
How do you rate your community as a place to retire?	69%	78%	74%	68%	72%

Table 82: Question 2

Percent of respondents who rated the following as "excellent" or "good":	Evans, Greeley	Carbon Valley	Johnstown, Milliken, Windsor	Other Weld County	AAA Overall
	(A)	(B)	(C)	(D)	
Opportunities to volunteer	88% B C D	73% D	73% D	56%	74%
Employment opportunities	50% B C	26%	28%	34%	36%
Opportunities to enroll in skill-building or personal enrichment classes	71% B D	51%	54%	48%	57%
Recreation opportunities (including games, arts and library services, etc.)	79% D	77% D	72% D	45%	70%
Fitness opportunities (including exercise classes and paths or trails, etc.)	77% D	80% D	71%	57%	73%
Opportunities to attend social events or activities	79% C D	65% D	60%	47%	65%
Opportunities to attend religious or spiritual activities	87% D	78% D	80% D	59%	78%
Opportunities to attend or participate in meetings about local government or community matters	68%	69%	65%	55%	65%
Availability of affordable quality housing	19%	12%	13%	24%	16%
Variety of housing options	31% B	17%	26%	27%	25%
Availability of long-term care options	41% B	17%	30%	30%	30%
Availability of daytime care options for older adults	29%	23%	19%	28%	25%
Availability of information about resources for older adults	50% B	31%	35%	32%	38%
Availability of financial and legal planning services	48% B	30%	36%	32%	38%
Availability of affordable quality physical health care	55% B D	36%	47% D	28%	42%
Availability of affordable quality mental health care	37% B D	17%	41% B D	14%	28%
Availability of preventive health services (e.g., health screenings, flu shots, educational workshops)	73% B C D	56%	54%	52%	60%
Availability of affordable quality food	54%	54%	56%	44%	53%
Sense of community	61%	57%	59%	48%	57%
Openness and acceptance of the community towards older residents of diverse backgrounds	53%	65%	48%	52%	55%
Ease of travel by public transportation (bus, rail, subway) in your community	41% B C D	14%	12%	15%	22%

CASOA™ Subgroup Comparisons

Percent of respondents who rated the following as "excellent" or "good":	Evans, Greeley	Carbon Valley	Johnstown, Milliken, Windsor	Other Weld County	AAA Overall
	(A)	(B)	(C)	(D)	
Ease of walking in your community	63% D	65% D	64% D	36%	59%
Ease of getting to the places you usually have to visit	60%	63%	64%	52%	60%
Overall feeling of safety in your community	54%	87% A D	81% A	72% A	73%
Valuing older residents in your community	56%	68% C D	50%	47%	56%
Neighborliness of your community	49%	59%	52%	49%	53%
Cost of living in your community	38% B C	21%	23%	35%	29%
Availability of services at the senior center	66%	57%	67%	51%	60%
Quality of senior nutrition programs	53%	51%	45%	57%	52%
Accessibility of long term care options that are open and accepting toward people of diverse backgrounds	28%	25%	22%	30%	27%
Accessibility of daytime care options that are open and accepting toward people of diverse backgrounds	33%	29%	24%	35%	31%

Table 83: Question 3

	Evans, Greeley	Carbon Valley	Johnstown, Milliken, Windsor	Other Weld County	AAA Overall
	(A)	(B)	(C)	(D)	
Percent of respondents who rated the overall quality of services to older adults as "excellent" or "good"	66% B D	46%	53%	47%	54%

Table 84: Question 4

Percent of respondents who felt "somewhat" or "very" informed about the following	Evans, Greeley	Carbon Valley	Johnstown, Milliken, Windsor	Other Weld County	AAA Overall
	(A)	(B)	(C)	(D)	
Services and activities available to older adults	65% B D	51%	58%	45%	56%
Long term care options (i.e. nursing homes, home care)	50% B D	22%	37% B	31%	35%
Information on planning for the future	58% B D	35%	51% B D	34%	45%

Table 85: Question 5

Percent of respondents who rated the following as "excellent" or "good":	Evans, Greeley	Carbon Valley	Johnstown, Milliken, Windsor	Other Weld County	AAA Overall
	(A)	(B)	(C)	(D)	
How do you rate your overall physical health?	70%	78%	85% A	71%	76%
How do you rate your overall mental health/emotional well being?	79%	89% D	89% D	70%	83%
How do you rate your overall quality of life?	78%	88%	89% A	80%	84%

CASOA™ Subgroup Comparisons

Table 86: Question 6

Percent of respondents who reported at least a "minor" problem with the following:	Evans, Greeley	Carbon Valley	Johnstown, Milliken, Windsor	Other Weld County	AAA Overall
	(A)	(B)	(C)	(D)	
Having housing to suit your needs	27% B	13%	20%	26%	21%
Your physical health	67%	54%	53%	68%	60%
Performing regular activities, including walking, eating and preparing meals	42% B C	25%	21%	39% C	32%
Having enough food to eat	22% B C D	4%	5%	2%	9%
Doing heavy or intense housework	70% B C	53%	42%	65% C	58%
Having safe and affordable transportation available	26%	25%	23%	28%	26%
No longer being able to drive	9%	8%	16%	21% A B	13%
Feeling depressed	40%	38%	37%	51%	41%
Experiencing confusion or forgetfulness	44%	34%	41%	37%	39%
Maintaining your home	52% B C	31%	24%	51% B C	39%
Maintaining your yard	55% C	44%	30%	57% C	46%
Finding productive or meaningful activities to do	43%	35%	38%	50%	41%
Having friends or family you can rely on	33%	31%	21%	37% C	30%
Falling or injuring yourself in your home	21%	18%	22%	33% B	22%
Finding affordable health insurance	38%	38%	50%	49%	43%
Getting the health care you need	32%	25%	38%	38%	32%
Affording the medications you need	32%	29%	36%	32%	32%
Figuring out which medications to take and when	14% B	5%	10%	14%	11%
Getting the oral health care you need	37% B C	19%	22%	38% B C	29%
Having tooth or mouth problems	36%	30%	26%	38%	32%
Getting the vision care you need	25%	25%	19%	39% A B C	26%
Having enough money to meet daily expenses	42% B	27%	34%	44% B	36%
Having enough money to pay your property taxes	18%	25%	21%	28%	22%
Staying physically fit	55%	54%	55%	79% A B C	59%
Maintaining a healthy diet	48%	35%	43%	67% A B C	47%
Having interesting recreational or cultural activities to attend	41%	43%	53%	59% A	48%
Having interesting social events or activities to attend	49%	39%	56% B	63% B	51%
Feeling bored	47%	34%	49%	52% B	45%
Feeling like your voice is heard in the community	67% B	46%	66% B	61%	60%
Finding meaningful volunteer work	39%	28%	44%	37%	37%
Feeling physically burdened by providing care for another person	19%	14%	28% B	21%	20%
Feeling emotionally burdened by providing care for another person	22%	20%	34% B	27%	25%

CASOA™ Subgroup Comparisons

Percent of respondents who reported at least a "minor" problem with the following:	Evans, Greeley	Carbon Valley	Johnstown, Milliken, Windsor	Other Weld County	AAA Overall
	(A)	(B)	(C)	(D)	
Feeling financially burdened by providing care for another person	15%	12%	21%	20%	17%
Feeling overwhelmed and/or exhausted when caring for another person	27%	17%	30%	22%	24%
Dealing with legal issues	43% B	25%	29%	43% B	35%
Having adequate information or dealing with public programs such as Social Security, Medicare and Medicaid	52%	40%	52%	51%	48%
Finding work in retirement	49% B D	25%	39%	30%	37%
Building skills for paid or unpaid work	46% B C D	18%	24%	20%	29%
Not knowing what services are available to older adults in your community	67%	68%	65%	72%	68%
Feeling lonely or isolated	36%	28%	23%	50% B C	33%
Dealing with the loss of a close family member or friend	27%	22%	43% A B	44% A B	32%
Being a victim of crime	7%	7%	7%	10%	8%
Being a victim of fraud or a scam	20%	16%	19%	18%	19%
Being physically or emotionally abused	8%	5%	6%	13%	8%
Dealing with financial planning issues	36%	35%	39%	50%	39%
Being treated unfairly or discriminated against because of your age	39% B D	20%	27%	23%	28%

Table 87: Question 7

Percent of respondents who spent at least 1 day...	Evans, Greeley	Carbon Valley	Johnstown, Milliken, Windsor	Other Weld County	AAA Overall
	(A)	(B)	(C)	(D)	
As a patient in a hospital	18%	28% C	15%	18%	20%
In a nursing home or in-patient rehabilitation facility	7%	11%	9%	3%	8%

Table 88: Question 8

Percent of respondents who had at least 1 fall in the past 12 months	Evans, Greeley	Carbon Valley	Johnstown, Milliken, Windsor	Other Weld County	AAA Overall
	(A)	(B)	(C)	(D)	
	35%	37% C	22%	39% C	33%

Table 89: Question 9

Percent of respondents "somewhat" or "very" likely to recommend living in community	Evans, Greeley	Carbon Valley	Johnstown, Milliken, Windsor	Other Weld County	AAA Overall
	(A)	(B)	(C)	(D)	
	67%	78%	87% A D	64%	74%

CASOA™ Subgroup Comparisons

Table 90: Question 10

	Evans, Greeley	Carbon Valley	Johnstown, Milliken, Windsor	Other Weld County	AAA Overall
	(A)	(B)	(C)	(D)	
Percent of respondents "somewhat" or "very" likely to remain in community throughout their retirement	81%	85%	97% A D	81%	85%

Table 91: Question 11

Percent of respondents who participated in or did the following at least once:	Evans, Greeley	Carbon Valley	Johnstown, Milliken, Windsor	Other Weld County	AAA Overall
	(A)	(B)	(C)	(D)	
Used a senior center in your community	25%	26%	24%	21%	24%
Used a recreation center in your community	38%	44%	30%	41%	38%
Used a public library in your community	61%	61%	65%	44%	59%
	D	D	D		
Used bus, rail, subway or other public transportation instead of driving	14%	6%	5%	8%	8%
	B C				
Visited a neighborhood park	78%	69%	70%	45%	67%
	D	D	D		
Attended a local public meeting	30%	30%	34%	21%	29%
Watched (online or on television) a local public meeting	22%	14%	9%	16%	16%
	C				

Table 92: Question 12

Percent of respondents who provided at least 1 hour of care to...	Evans, Greeley	Carbon Valley	Johnstown, Milliken, Windsor	Other Weld County	AAA Overall
	(A)	(B)	(C)	(D)	
One or more individuals age 60 or older	40%	34%	39%	23%	35%
	D				
One or more individuals age 18 to 59	22%	13%	19%	17%	18%
One or more individuals under age 18	20%	23%	22%	34%	24%

Table 93: Question 13

Percent of respondents who spent at least 1 hour doing the following:	Evans, Greeley	Carbon Valley	Johnstown, Milliken, Windsor	Other Weld County	AAA Overall
	(A)	(B)	(C)	(D)	
Participating in a club (including book, dance, game and other social)	32%	32%	24%	40%	31%
				C	
Participating in a civic group (including Elks, Kiwanis, Masons, etc.)	15%	9%	6%	6%	10%
	C				
Communicating/ visiting with friends and/or family	97%	93%	95%	95%	95%
Participating in religious or spiritual activities with others	64%	56%	51%	37%	54%
	D	D			
Participating in a recreation program or group activity	45%	34%	44%	44%	41%
Providing help to friends or relatives	76%	82%	73%	69%	75%
Volunteering your time to some group/activity in your community	38%	32%	29%	26%	32%

CASOA™ Subgroup Comparisons

Table 94: Question 14

Percent of respondents who "always" or "usually" do each of the following:	Evans, Greeley	Carbon Valley	Johnstown, Milliken, Windsor	Other Weld County	AAA Overall
	(A)	(B)	(C)	(D)	
Eat at least 5 portions of fruits and vegetables a day	40%	32%	39%	29%	36%
Participate in moderate or vigorous physical activity	48% D	37%	60% B D	30%	45%
Receive assistance from someone almost every day	27% B C	13%	13%	27% B C	20%
Vote in local elections	93%	92%	86%	88%	90%

Table 95: Question 15

Percent of respondents who do each of the following at least monthly	Evans, Greeley	Carbon Valley	Johnstown, Milliken, Windsor	Other Weld County	AAA Overall
	(A)	(B)	(C)	(D)	
Use email, texting or video to communicate	77%	93% A D	89% A	79%	85%
Use social media (Facebook, Twitter, LinkedIn)	42%	52%	59% A D	41%	49%
Get the news or weather	81%	86%	91%	80%	85%
Shop, search for products and services	59%	77% A	78% A	68%	70%
Research or study a topic of interest	64%	77% A	80% A	67%	72%
Share opinions, post to a blog, review a product or service	23%	21%	29%	34%	26%
Attend an online class or training	4%	10%	15% A	9%	9%
Work from home	15%	20%	22%	16%	18%
Banking online (paying bills, investing, etc.)	58%	78% A D	77% A D	46%	66%
Work from home	15%	20%	22%	16%	18%
Find info on community resources and events	38%	44% D	59% A D	27%	43%
If you have a question, use Internet to the find the answer	62%	81% A D	81% A D	63%	72%
Engage in civic activities (participate in a discussion about community and government issues; research information about an issue or a candidate)	14%	25% A	18%	16%	18%
Look up health and medical information	41%	47%	67% A B D	43%	49%
Communicate with government (seek services, get a license, discuss a problem)	18%	14%	17%	14%	16%
Sell goods and services online, advertise	14% B	4%	10%	7%	9%
Find directions or look up a map	50%	70% A D	70% A D	50%	60%

CASOA™ Subgroup Comparisons

Table 96: Question 16

Percent of respondents who feel "very or "somewhat" comfortable doing each of the following:	Evans, Greeley	Carbon Valley	Johnstown, Milliken, Windsor	Other Weld County	AAA Overall
	(A)	(B)	(C)	(D)	
Using a computer laptop/desktop	85%	94%	87%	90%	89%
Using smartphone or tablet computer	72%	89%	94%	91%	85%
		A	A	A	
Accessing the Internet	84%	95%	93%	89%	90%
		A			
Using email	90%	94%	96%	90%	92%
Locating information online (bus schedules, weather, news, etc.)	75%	86%	90%	82%	83%
			A		
Using social networking sites (Facebook, Twitter, etc.)	61%	73%	79%	70%	71%
			A		