



Unemployment Insurance Representative at Employment Services of Weld County

Important Notice:

Effective September 27th, 2013; the Unemployment Insurance Representatives concluded their outreach program. As such, they are no longer visiting Workforce Centers in the State of Colorado. The Unemployment Insurance Office reports that waiting times on their customer service line has significantly been reduced.

For any questions, concerns, or issues regarding Unemployment Insurance, please use the following contact information.

File-A-Claim or Make Inquiries: Denver Metro (303) 318-9000 Toll-Free (800) 388-5515

File-A-Claim Online: Visit www.colorado.gov/cdle/ui and click on File for Unemployment

Spanish Customer Service Line: Denver Metro (303) 318-9333 Toll-Free (866) 422-0402

Hearing Impaired (TTD): Denver Metro (303) 318-9016 Toll Free (800) 894-7730

Employer Inquiries: Denver Metro (303) 318-9100 Toll-Free (800) 480-8299

Requesting Payment Every Two Weeks on CUBLine Online (after you have a claim): Visit www.colorado.gov/cdle/ui and click on CUBLine Online

Requesting Payment Every Two Weeks on CUBLine and Getting General, Recorded Information (after you have a claim): Denver Metro (303) 813-2800 Toll-Free (888) 550-2800

The Unemployment Insurance Office also reports that the low peaks volume for calls received is Wednesday through Friday from 9am-12pm. Claimants without access to a land line are encouraged to visit your local workforce center and inquire about free access to a landline to contact the Unemployment Customer Service Line.

