NEWS RELEASE

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STATE DEPARTMENT OF HUMAN SERVICES RECOGNIZES WELD COUNTY EMPLOYEE AS THE VOICE OF THE CHILD ABUSE AND NEGLECT HOTLINE

WELD COUNTY, CO – Last week, the Weld County Board of Commissioners and State Department of Human Services recognized Arilene Ocampo, Accounting Clerk IV-Child Support Division at the Weld County Department of Human Services (DHS), for her service to Weld County and the State of Colorado. Ocampo recently recorded over 200 announcements, greetings and clarification messages in English and Spanish for the Colorado Child Abuse and Neglect Hotline. The Colorado Department of Human Services launched the hotline on January 1 as a way to receive information regarding suspected child abuse.

“We chose Arilene to be the voice of the hotline because of her clear and unique voice, and she is bilingual,” said Jack Hilbert, Hotline Systems Manager for the Colorado Office of Children, Youth and Families. “We are very impressed with her desire to help promote safety for children in Colorado.”

The hotline will provide people one number throughout the state to call and report suspected child abuse or neglect. The hotline is monitored 24 hours a day, 365 days a year and calls are routed through a central source and answered by trained county responders.

“Every day, Arilene demonstrates her professionalism and caring attitude in her interactions with other staff and the public,” said Nancy Lawson, Child Support Division Head at the Weld County Department of Human Services. “She routinely volunteers for special assignments, and I am proud she is part of Team Weld.”

“Thank you for your hard work and dedication to not only Weld County but also to the State of Colorado and the children of Colorado,” said Commissioner Julie Cozad, coordinator for the Department of Human Services. “This hotline is essential to help keep kids safe, and it is great Weld County can be a part of it.”

Anyone witnessing a child in a life-threatening situation should call 911 immediately. If it is not an emergency, call the Colorado Child Abuse and Neglect Hotline at 1-844-CO-4-Kids (1-844-264-5437) to report concerns of a child abuse or neglect.

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