PRESS RELEASE

Date: 10/31/13
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WELD COUNTY REGIONAL COMMUNICATIONS CENTER AWARDED
HONOR GIVEN TO ONLY 179 OTHER CENTERS WORLD-WIDE

WELD COUNTY, CO – The International Academies of Emergency Dispatch (IAED) recently announced the Weld County Regional Communications Center (WCRCC) has been awarded accreditation as an Emergency Medical Dispatch Center of Excellence. This accreditation has only been given to 179 other centers in the world. The accreditation is the industry’s highest distinction with regard to the effective use of the Medical Priority Dispatch System (MPDS) protocols.

“This is a huge honor,” said the Director of Public Safety Communications, Mike Wallace. “The process of applying for this accreditation began while the center was under the direction of the Greeley Police Department and is a testament to the great work the men and women in the call-center do day in and day out for this community.”

The accreditation was awarded by a non-profit organization which regularly reviews and updates MPDS protocols. According to their release: “The MPDS is the world’s most widely-used 911-type pre-arrival instruction and dispatch-life-support protocol system…Accreditation demands careful MPDS compliance and certification for all 9-1-1 emergency call-takers and medical dispatchers.”

“This accreditation is great news,” said Commissioner Chairman William Garcia. “The residents of Weld County should take comfort and pride in the news that the dispatchers in this county are among the best in the world!”

The WCRCC will be formally award an accreditation plaque in April 2014 when staff will be recognized nationally at the IAED annual conference.

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